



Hospitalist Service Change

Effective September 1, MRHC will offer one Hospitalist Service (HCC's coverage ended August 31, 2010 at midnight). The staffing model will be two hospitalists on the day shift and one on the night shift and will remain on premises during the shift.

Until we hire additional physicians, one physician will work a 24-hour shift and the other will work a 12-hour shift. The physicians will split duties as Admitting Physician (24-hour shift) and Rounding Physician (12-hour day shift) as follows:

1. Calls from the floors on established patients go to the physician who has been seeing that patient. If confusion arises, the Rounding Physician will be the main contact.
2. All calls from ER, transfers from other facilities, direct admits, and consults go to the Admitting Physicians.
3. The Admitting Physician is expected to do all the admits, consults, and transfers to acute services.
4. The Rounding Physician will admit patients to Rehab/SNF until 4:00

p.m. After 4:00 p.m., the Admitting Physician will admit patients to Rehab/SNF.

MRHC primary Hospitalists include Dr. Al-Shaer, Dr. Suleiman, Dr. Malik, Dr. Chacko, and Dr. Khorasan-chian. They are each committed to providing an outstanding hospitalist service for our patients, referral physicians, and staff.

If you have any questions, comments or concerns about the program, please do not hesitate to contact one of the physicians directly, Shaun Beggs or Emily Mouser.

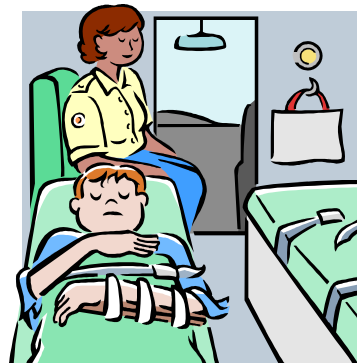
Changes in the MRHC Emergency Department

The McAlester Regional Emergency Department is excited to announce the implementation of the T-System for Physicians and Nurses. The T-System is the most widely used documentation system in the country, with over 1,500 sites.

The T-System templates will allow our Emergency Department clinicians to document the entire patient encounter in a very detailed, streamlined, thorough, efficient, legible way,

rendering documentation that best reflects the care we provide our patients. Additionally, these templates assist our ongoing commitment to compliance with regulatory and CMS documentation requirements and allow us to maximize our revenue capture.

The Emergency Staff, the hospital nursing leadership and the various department heads have been educated on how to read the templates. If you have any questions regarding the



templates, their use, or how to read them, please don't hesitate to contact Polly Shoemake, 421-8017.

Medical Record Scanning Update

There are some changes coming just around the bend for the way you will view the scanned medical records. We are in the process of transferring all of the HealthPort data to Soarian. We are also streaming the scanned images that are scanned into SolCom into Soarian. We in Medical

Records are working with MIS to get training set up for Soarian EDM. The training should take place in several sessions over the next two months. You will only have one place to look for medical records by November 15th and possibly even sooner than that! We do apologize

for the inconvenience of having to look in three different locations for medical records. We also greatly appreciate everyone's patience and support during this transition phase.

Stacia Coats, RHIA
Director of HIS

MRHC Laboratory Partners with Mayo Medical

McAlester Regional Health Center Laboratory has selected Mayo Medical Laboratories as its primary reference laboratory. This selection will give MRHC Laboratory access to Mayo Clinic's extensive menu of laboratory tests and clinical expertise, according to Steve Bernard MT(ASCP)C, Director of MRHC Laboratories.

Through its worldwide network of more than 4,000 clients, Mayo Medical Laboratories enables hospitals, medical centers, and health care organizations around the world to send tests to the laboratories of Mayo Clinic which are some of the most sophisticated in the world.

Through this arrangement, MRHC Laboratory will offer its communities immediate, collaborative access to complex tests performed by Mayo Clinic, according to

MRHC Laboratory Medical Director Rick Judge, M.D.

Our laboratory's access to Mayo Clinic's extensive test menu will enhance our ability to provide the highest quality laboratory testing for McAlester and the surrounding areas

Specimens taken at any MRHC patient service center will be transported via air to Mayo Clinic, with test results often available the following day through a computer interface. Additionally, Mayo Clinic physicians and scientists in every specialty laboratory will be available for consultation regarding test selection, utilization and methodologies, and result interpretation.

Most laboratory testing will continue to be done by MRHC Laboratory on site with only the most specialized tests being sent to Mayo

Clinic. For those in need of laboratory testing, specimens will continue to be collected at:



McAlester Regional Health Center Main Laboratory
1 Clark Bass Blvd
McAlester, OK
918-421-8174

Community Care Urgent Care Laboratory
727 E Wyandotte
McAlester, OK
918-421-8166

McAlester Regional Health Center Rural Health Clinic Laboratory
Route 1
Eufaula, OK
918-452-2330

Death Certificate Information

Death Certificates seem to cause some confusion as far as where they come from and who is responsible for getting the information to the State Health Department. Although it is generally thought that the hospital generates the death certificate, it is actually the funeral home that starts this process. The funeral home gathers the basic information about the person and puts it on a state authorized form and sends it either to the hospital or the medical examiner, based on the circumstances of the person's death. In Medical Records, we have implemented a process of

tracking the death certificate through the hospital portion of its journey to help insure that it gets returned as quickly as possible.

Once the funeral home has submitted the form to us for completion, the death certificate is logged into our database, along with the name of the doctor needed to complete the form and the funeral home we received the death certificate from. The doctor is then contacted and arrangements are made for the death certificate to be completed. Once it is completed, the funeral home is contacted and arrangements are made to

return the form back to them. It is very important for the family, and us here at MRHC, to accomplish this as quickly as possible.

Since we have begun tracking the progress of death certificates through the hospital, we are able to let the funeral home know at what stage of completion the form is in. That helps them to keep the family informed too. In recent months, we have had several calls from funeral homes thanking us for following up with phone calls and getting the forms back to them so quickly.

Welcome!

MRHC would like to welcome a few new doctors to McAlester!

Emergency Department—The MRHC ER has three new physicians taking care of our area's most critical patients: George Andrews, D.O.; Denny Parton, D. O. and Karen Siren, M.D. 918-426-1800

Warren Clinic—The McAlester Warren Clinic has two new physicians we'd like to welcome: Family Medicine, Carol Gambrill, D.O & Internal Medicine, Misty Branam, D.O. 918-426-0240

Physicians of Oklahoma Heart Hospital—MRHC would also like to welcome Jinok Chung, D.O., McAlester's newest cardiology physician. Dr. Chung is a McAlester based physician with the Oklahoma Heart Hospital and will start on November 1, 2010! 918-421-6834

News & Updates

Medical Staff Survey

Please watch your mail towards the end of September!
It is time for the Medical Staff Survey conducted by Press Ganey.
You will have two options to complete the survey - on paper or by logging in to the Press Ganey Web site. Your feedback is vital to continue to improve MRHC and the care we provide our patients.
Data collection will end on November 1, so don't delay!



Charity Golf Classic

4-Player Scramble Format Register by September 10th

Registration

Early Registration & Breakfast
6:30–7:30 a.m.
Shotgun Start—8:00 a.m.

Afternoon Registration & Lunch
11:30 a.m.—1:30 p.m.
Shotgun Start—1:15 p.m.

Mulligans & Strings

Mulligans & Strings may be purchased for \$5 each. They are limited to five per player and must be purchased prior to start of the tournament. Proceeds will support the purchase of the new infant security system.

On Course Contests

Hole-in-One \$10,000
Hole-in-One Trip to Hawaii
Longest Drive (men & women)
Closest to the Pin (men & women)
Closest to Center of the Fairway (men & women)

Individual Entry—\$75 4 Player Team—\$250 To Register, call Chuck Boss 918-421-8096

Friday, September 17th, 2010

Arrowhead Golf Course



Physician Satisfaction Team Members

- Chuck Boss 421-8096
- Gary Nunley 421-8123
- Angela Smith 429-5775
- John Johnston 421-6723
- Dana Hugle 421-8626
- Georgia Cain 429-2867
- Stacia Coats 421-6856
- Paul Olson 421-6948