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MRHC Focus

Who you gonna call? Logistics!

The Logistics Department at McAlester Regional Health Center is a young group, formed in 2015 to combine patient transport for House and Imaging, and delivery for various equipment items: fans, bedside commodes, etc.

Today, the team comprises 6 technicians who can be seen in all areas of the hospital in their khaki scrubs. In addition to transports, discharges and equipment deliveries, the team responds to medical Codes, and is trained in CPR.

Angela Fite serves as coordinator and helps dispatch for transports, equipment and now maintenance issues involving patient care.

"If the sink is dripping, or the heat isn't working properly, we check it out and work with Maintenance to get it repaired ASAP," Fite said. "We hope that helps nurses concentrate on patient care."

Supervisor Jill Parham said transporting patients means Logistics is often the first person a patient sees at MRHC.

"They make a really important first impression," she said. Logistics Team members are Angelo Rivers, Cory Vaughn, Damien Pinkney, Mark Wood, Michael Uhack and Tyler Garrett.

To reach Logistics, dial 6765 during business hours, or 0 for the Operator.

Next Month: House, Float and PICC!

The MRHC Logistics Team operates throughout the hospital. Members are pictured here with House Supervisor, Float Pool and PICC/Infusion teams.



MRHC physician earns board certification



Kamron Torbati, MD, an obstetrician and gynecologist at McAlester Regional Health Center's Southeast Clinic, has earned his national board certification.

Dr. Torbati was notified Jan. 13 by the American Board of Obstetrics & Gynecology that he has been certified as a Diplomate of the board.

"We congratulate Kamron for achieving his board certification," said CEO David Keith. "This accomplishment is

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CERTIFIED HEALTHY OKLAHOMA

Calendar of Events

<u>Feb. 2</u>	Heart Healthy Fair, 4-6 p.m., SE Clinic, Wilburton
	Retirement Party for Icee Cokeley, 2 p.m., Grille
<u>Feb. 2-3</u>	Scrub Sale, Large Classroom
Eab 1	Super Seturday Childhirth Class MDUC 1.4 p.m.

- Feb. 4 Super Saturday Childbirth Class, MRHC, 1-4 p.m.
- Feb. 15 OBI Blood Drive, MRHC, 6 a.m. to 4 p.m.
- Mar. 11 Kids Fair, 10-2, Southeast Expo Center

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From the CEO: Trump & healthcare, Part 2



We now have a new President, and last month I discussed his impact on healthcare, and ultimately McAlester Regional Health Center. While we can all expect changes over the next six to 12 months, here are a few strategies being shared by my peers and our healthcare associations:

Be prepared to live under further rate cuts to public reimbursement. There is bipartisan agreement that Medicare expenditures must be tolerance is and what risk reduced to change the spending curb. This means hospitals, physicians, nurses and ancillary staff need to reinvent healthcare delivery so it is less costly, more efficient and more "retail" like.

Have an intentional Medicare risk strategy to offset rate cuts. We need to be prepared to jump into an alternative payment system including but not limited to bundled payments. Understand what your risk

models you are agreeable to.

Renew and enhance your physician alignment strategy. When Medicare reduction hits, more physician group consolidation activity will occur, and more physicians will migrate to employment models. We need to decide who and how we partner with doctors, and why. All MRHC physicians may need to modify their practice patterns in order to participate in risk models of the future.

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yet another reason we are pleased he is a member of our team of health providers serving Southeast Oklahoma."

The CEO noted board certification is voluntary for licensed specialists; only 71 percent of all licensed obstetrician/gynecologists are board-certified. A doctor earns initial Board Certification by passing written and oral

examinations followed by the career-long learning and assessment process required by a rigorous certification program. To maintain Board Certification, a doctor must actively keep pace with the latest advances in his or her specialty and demonstrate best practices for patient safety, communications and ethics.

Kamron Torbati, MD, began practicing at Southeast Clinic, an affiliate of MRHC, in July 2015.



On January 9, a 50-year-old woman died and her family chose to honor her final wish by donating her corneas, bone, connective tissue, heart valves, and skin. Because of this generosity, numerous recipients will have a better quality of life through the gift of tissue transplants.





Congrats Don Lalli on 40 years!

40 YEARS! Chief Nursing Officer Kim Stout (left) and Perioperative Services Director Amy Blankenship congratulate Don Lalli on his recognition for 40 years of service as a Certified Surgical Technologist. Don has worked at MRHC since before it was built, beginning in 1969 at its predecessor, St. Mary's Hospital! He left for military service and returned to work at what was then McAlester General Hospital West, and later worked for several area doctors and McAlester Clinic before returning to MRHC for good in 1988. Congratulations, Don!

What our patients say:

"I recently had to visit McAlester's **ER** twice in a row, for 2 separate things! Both times the care was amazing. ... Seriously, such great service! **Dr. McAlester** and

Nurse **Ken Sparks** were so kind to me. I was really appreciative of what they and all the staff at MRHC did for me!" – *Brittany Waller*

"From the **ER** forward, everyone was really good! I was in so much pain and had

to have **emergency surgery**. The **RNs** were wonderful and very attentive towards my

needs. They were always there and asked if I needed anything. As for **Dr. Mann**, I told him he was my Hero and I will refer him to anyone!" – *Rhonda Maness* "I was a patient at your hospital for two and a half weeks under the care of **Dr. Gannon.** The reason for writing this letter is to commend your staff on the excellent care

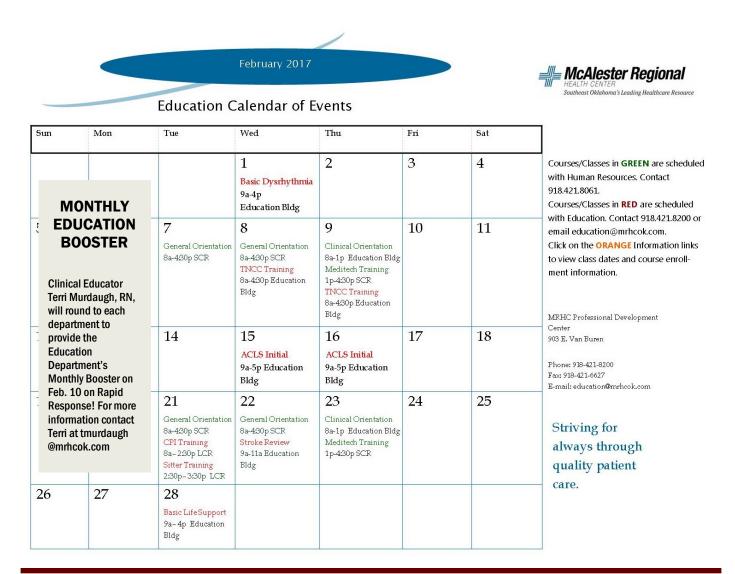
"The reason for writing this letter is to commend your staff on the excellent care and concern I received on the SKU." and concern I received on the **Skilled Nursing unit** on the 3rd floor. I highly commend these individuals in their care and concern for my health because they are very dedicated to their they are agains for."

jobs and the patients they are caring for." - Nancy Rodgers

"I had a great experience with McAlester Regional **outpatient surgery.** From the staff at **admittance**, **surgical staff** and **Dr. Plaxico** I felt like I was the only patient they had that day. ... The staff was wonderful and when I became worried and a little scared, they were there to calm and reassure me. ... I would also like to thank the staff in **billing** for their professionalism and skill." - Ellen Barlow

"MRHC is the most wonderful hospital, from the **transportation clerks** on up! **Jason Dugan, RN**, is the best Nurse and **Tammy Banker** on 2 West is something else. Nurse's Aide **Cress Folgers** was also great! **Nutritional Services** had great tasting food and **Housekeeping** was so good to me. Housekeeper **Rosemary Mullins** was so personable! MRHC has the best doctors. **Dr. Mann** always walked into my room with a smile on his face."

- Gary Sockey



January Birthday Celebrants enjoyed gifts, a special luncheon and a party in their honor. Look for your birthday celebration invitation from MRHC's Human Resources Department during your birthday month!



February Birthdays at MRHC!

3 North Medical Jennifer Green Genalyn Young Administration Darryl Linnington **Ambulatory Surgery** Vivian Coulter Cath Lab Barbie Sims Coding Amanda Tompkins **Diagnostic Imaging** Kelsey Holesapple Rayna Hubbard Dialysis Brenda Franks Jennifer Hodges Education Terri Murdaugh Lori Slater **Emergency Department** Katherine Purcell Christopher Wilson **Environmental Services** Jody Davis Tavia Siemer

Float Pool Ginger Pitman Food & Nutrition Services Kala Imler Anita Ridenour **Home Health** Christine Marsh **Human Resources** Deborah Sherwood ICU Alana Mattioda Jenny Morgan **Information Systems** Derek Gray Laboratory Tim Golden Maintenance Bryan Cole Adam Hayes **Materials Management** Greg McNall **Patient Access** Brenda Cragun **Patient Financial Services** Glenn Wilson **Perioperative Services**

Leslie Christian Joseph Daniel Pharmacy Ashley Douthitt Robbie Savely **PICC/Infusion** Mike Noel **Residency Program** Dr. Chelsea Berges **Respiratory Services** Nicole Linthicum Security Bill Rogers **Skilled Nursing** Angela Broome Southeast Clinic Family Practice Angela Dunham Physician Services Amber Lassiter Urgent Care Barbara Smith Working Well Sandra Andersen **Therapy Services** Pamela Chancellor

Sara Green Van Buren House Mickie Williamson Gloria Wood Wellness Center Lynne Benedict Sarah Wilcox Women's & Children's Services D'Andra Austin Virginia Jones Aimee Marion

JCS&beyond & life \checkmark uniform

McAlester Regional Health Center Thursday | 2/2 | 7a – 5p Friday | 2/3 | 7a – 3p Large Classroom

> Payroll deduction available for employees Aso accepting cash, check & credit cards. Sponsored by & benefiting MRHC Auxiliary Register to win a \$50 Scrubs & Beyond Gift Cards No nuclease necessar, Need not be orgent to win.

