Privileged & Confidential
Substitute Notice
August 17, 2023

McAlester Regional Health Center recently experienced a data security incident that may have resulted in the compromise of protected health information for patients.

What Happened?

On May 8, 2023, McAlester Regional Health Center detected suspicious activity that impacted access to some of its systems. As soon as McAlester Regional Health Center learned about this activity, it immediately implemented its incident response protocols, disconnected all systems, and engaged external cybersecurity experts to conduct a forensic investigation. The investigation found that some information stored on McAlester Regional Health Center's systems may have been impacted.

What Information Was Involved?

McAlester Regional Health Center is currently reviewing documents that may have been compromised to identify any individuals or protected health information that may have been impacted. Information stored in the impacted documents could include some combination of the following data elements: name, address, date of birth, Social Security numbers, driver's license information, financial account information, health insurance policy number, Medical Record Number, Medicaid or Medicare ID, and health information such as treatment and diagnosis information.

What we are doing:

McAlester Regional Health Center has taken steps to prevent a similar incident in the future by tightening firewall restrictions, rewriting, and strengthening their password policy, initiating password changes across the organization for every account, and increasing restrictions on the sharing of files. McAlester Regional Health Center is currently reviewing the materials impacted by this incident and will be providing notice to those whose protected health information was impacted. McAlester Regional Health Center will also offer impacted individuals credit monitoring and identity restoration services where appropriate at no cost.

What You Can Do:

It is always a good idea to remain vigilant for incidents of identity theft or fraud, including reviewing credit reports and financial statements for suspicious activity. Individuals can also visit https://consumer.ftc.gov/features/identity-theft for more information on how to protect their identity.

For more information:

If you have any questions or concerns, please call 1-833-602-5714 Monday through Friday from 9am – 4pm Central Time. The trust of our patients is important to us, and McAlester Regional Health Center deeply regrets any inconvenience or concern that this incident may cause.